



STORM PROCEDURES AND RECOMMENDATIONS

In the event of an approaching storm, the utility has the following recommended procedures that will assist its customers with their preparations before and after a storm.

Bocilla Utilities highly recommends that the water be valved off in two (2) locations prior to inclement weather and/or evacuation orders, and whenever the home is vacant or unoccupied. ***It is the responsibility of the homeowner to secure their property against damage and water loss. Valving the water OFF should be part of the homeowner's storm preparations.*** The utility is not responsible for valving the water off at individual meters, and in the event of a mandatory evacuation or storm damage, Islanders may not have access to their properties (or valve boxes) immediately following a storm. Any water loss due to damaged plumbing is the responsibility of the customer.

The *first* location would be at the house utilizing your plumbing's main shut-off valve. The *second* location would be the Homeowner Shut-off Valve on the homeowner's side of the meter. The utility has been installing these complimentary shut-off valves, as it replaced older meters, for use by its customers. This is a PVC ball valve; located inside the round box, approximately 1 to 2 feet from the utility's square meter box. In the ON position the valve handle is parallel with the pipe and water is flowing, in the OFF position the valve handle is perpendicular to the pipe. If you do not have a Homeowner Shut-off Valve at the meter, a residential plumber can install one for you.

In the event of a mandatory evacuation order by Charlotte County Emergency Management, Englewood Water District is required to shut down the interconnect with Bocilla Utilities, thereby discontinuing service to the entire Island. Bocilla Utilities will restore service as soon as possible, after Englewood Water District has reopened the interconnect, and the utility has determined its distribution system is operational.

Upon restoration of service a PRECAUTIONARY BOIL WATER NOTICE will automatically be in effect. As a precaution, all water used for drinking, cooking, making ice, brushing teeth, or washing dishes should be boiled. A rolling boil for one minute is sufficient. As an alternative, bottled water may be used.

The Precautionary Boil Water Notice will remain in effect until the utility has inspected the distribution system, made any necessary repairs and completed a bacteriological survey. A Recission of Precautionary Boil Water Notice will be posted by Bocilla Utilities upon completion.

Should you have any questions, or require any assistance, the utility can be reached at:

WATER EMERGENCY 24/7: 941-201-1084

Office Phone or Text: 941-769-0561

Email: office@bocillautilities.com

Your cooperation is greatly appreciated.

The Staff of Bocilla Utilities

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